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Trading as

EIZO OCEANIA

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MEDICAL STANDARDS COMPLIANCE and WARRANTY STATEMENT

March 10th 2011



All EIZO LCD Monitors are approved Class 1 devices under TGA (Radiforce Colour: ARTG#115740, RadiForce Monochrome: ARTG#115742, FlexScan: ARTG#115736, FlexScan M-/MX-series: ARTG#149265). Radiforce Series Monitors for Medical Imaging (excluding FlexScan now known as Radiforce MX series)) are also compliant with the following International Medical Standards: CE (medical device directive) TUV/GM (EN60601-1), c-TUVus, CB, VCCI-A, FCC-A, Canadian ICES-003-A, FDA 510(K), C Tick. Quality Assurance software "RadiCS" ensures compliance with Medical Imaging Standards and offers the option of measuring quality against the following accepted parameters: DIN V 6868-57:2001, AAPM TG18 version 9, IEC 61223-2-5:1994, JIS Z 4752-2-5:2001, DICOM PS3.14:2000, CIE Pub. 15.2:1986, SMPTE RP133:1991.

NATIONAL HOT SWAP SUPPORT

RADIFORCE SERIES MONITORS are supported by a National Hot Swap program administered from Sydney. In the event of a field failure, local swap inventory can be accessed by lodging a warranty claim form. Please call in the first instance to escalate a claim.

EIZO Standard Warranty on selected products assumes monitors will operate for 5 years, and be in power save mode when not in use. Conditions for backlight brightness level vary greatly between colour and monochrome products. The standard warranty expires at the completion of the backlight operation time as specified below, or at 5 years whichever comes first. Backlight operation hours can be referenced through the "screen manager" information menu. Standard usage example is calculated as follows: model GS521: 60hrs a week X 5yrs = 15,600hrs. Min stable brightness level is articulated in candelas. Warranty is subject to brightness setting being no greater than the factory preset guaranteed stable brightness level stated below, and the colour temperature of colour monitors being no greater than 7500 Kelvin. All monitors must be set up and managed using the RadiCS calibration/QC management tool. Models G11, R22 and any other model not specified carries a 3 year limited warranty.

IMPORTANT! To minimise backlight wastage and protect the environment, please set PC display properties/monitor power settings to "power off monitor after 20mins". Screen saver function alone does not turn off backlights.

EIZO WARRANTY				
Type	Model	Max Brightness	Guaranteed Stable Brightness level	Years Hours of operation
Monochrome 10MP	GX1030	1,250c/m ²	500 cd/m ²	5yrs / 30,000 hrs
Monochrome 5MP	GS521	700 cd/m ²	500 cd/m ²	5yrs / 30,000 hrs
Monochrome 3MP	GX320	1000 cd/m ²	450 cd/m ²	5yrs / 40,000 hrs
Monochrome 3MP	GS320	1000 cd/m ²	450 cd/m ²	5yrs / 40,000 hrs
Monochrome 2MP	GX220	1000 cd/m ²	500 cd/m ²	5yrs / 40,000 hrs
Monochrome 2MP	GS220	1000 cd/m ²	500 cd/m ²	5yrs / 40,000 hrs
Monochrome 1P	SMD 19102	1000 cd/m ²	400 cd/m ²	5yrs / 40,000 hrs
Colour 4MP	RX430	1000 cd/m ²	400 cd/m ²	5yrs / 10,000 hrs
Colour 3MP	RX320	900 cd/m ²	400 cd/m ²	5yrs / 10,000 hrs
Colour 2MP	RS210	300 cd/m ²	150 cd/m ²	5yrs / 10,000 hrs
Colour 2MP	RX220	900 cd/m ²	400 cd/m ²	5yrs / 10,000 hrs
Colour 1MP	RS110	290 cd/m ²	170 cd/m ²	5yrs / 10,000 hrs
Clin. PACS 1MP	MX170	250 cd/m ²	Not specified	5yrs / 30,000 hrs
Clin. PACS 1MP	MX191	300 cd/m ²	Not specified	5yrs / 30,000 hrs
Clin.PACS 2MP	MX210	300 cd/m ²	Not specified	5yrs / 30,000 hrs
Clin.PACS 2MP	MX220	350 cd/m ²	Not specified	5yrs / 30,000 hrs
Clin. PACS 2MP	MX241W	320 cd/m ²	Not specified	5yrs / 30,000 hrs
Clin.PACS 2.3MP	MX240W	320 cd/m ²	Not specified	5yrs / 30,000 hrs
Clin.PACS 4MP	MX300W	300 cd/m ²	Not specified	5yrs / 30,000 hrs



Applicable from Mar 1st 2008

EIZO WARRANTY					
Type	Model	Max Brightness	Guaranteed Stable Brightness level	Years Hours of operation	
End of life Monitors					
Monochrome	5MP	GS520	700 cd/m ²	500 cd/m ²	5yrs / 30,000 hrs
Colour	3MP	R31	400 cd/m ²	250 cd/m ²	5yrs / 10,000 hrs
Colour	2MP	RX211	600 cd/m ²	300 cd/m ²	5yrs / 10,000 hrs
Colour	2MP	R22	250 cd/m ²	150 cd/m ²	3yrs / 10,000 hrs
Clin.PACS	1MP	MX190S	280 cd/m ²	Not specified	5yrs / 30,000 hrs
Monochrome	3MP	GS310	700 cd/m ²	450 cd/m ²	5yrs / 20,000 hrs



RADIFORCE CLINICAL REVIEW MONITORS (MX series) are not subject to the warranty conditions stated in the above table. Radiforce MX series monitors (previously known as Flexscan) are supported by a standard 5 year warranty limited to 30,000 operation hours and do not have a minimum brightness guarantee.

Pixel Policy: EIZO will honour faulty pixel claims on Radiforce series monitors within the first 40 hours of operation or 7 days from purchase, whichever is first. Exclusion Zone: Faulty pixel(s) present in the area measured 50mm from the inside of the bezel are not claimable. Non radiforce series monitors carry a pixel warranty from 2 faulty pixel(s)